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3	NEW JERSEY PRIVACY STUDY COMMISSION	
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5	In the matter of: Transcript of	
6	Public Interest Subcommittee Proceedings	
7	Meeting	
8	<del></del>	
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11	taken stenographically in the above-entitled	
12	matter before KAREN L. DeLUCIA, a Certified	
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14	State of New Jersey, at the Mercer County	
15	Community College, Communications Building,	
16	Room CM-110, Mercerville, NJ, on Tuesday, June	
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6	LARRY LITWIN, Commission Chairman
7	GEORGE CEVASCO
8	JACK MCENTEE
9	RICHARD DeANGELIS, JR.
10	PAMELA McCAULEY
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1	JUDGE KARCHER-REAVEY: Good
2	afternoon, ladies and gentlemen. I'm sorry
3	we're a little bit late, but we're almost on
4	time, and I hope everybody can find a place to
5	park. We had a little bit of a problem with
6	security not knowing about the parking
7	situation, but I hope that's been straightened
8	out.
9	I'm Rosemary Reavey. I'm the chair
10	of the Subcommittee of the Privacy Study
11	Commission on Public Hearings. And this public
12	hearing is hosted by the Public Interest
13	Subcommittee of our Commission. The Commission
14	was created under the Open Public Records Act,
15	and at this hearing we hope to have the public
16	comment on privacy issues raised by the
17	collection, processing, use and dissemination
18	of information by public agencies.
19	Several members of the Subcommittee
20	are here, and that indicates our interest and
21	our concern about getting input from the
22	public; and that's the purpose of this hearing
23	this afternoon. We have a brief statement of

- 24 the issues, and several questions to consider.
- 25 The handout is located at the back of the room,

- 1 kind of where you came in. And I think there
- 2 are some at either door, but if not, they're
- 3 certainly over on that side.
- 4 All public comments that are made
- 5 today are being recorded. We have a
- 6 stenographer, and also a tape-recorder. We are
- 7 going to submit them to the Commission as part
- 8 of its study on all of these issues. The one
- 9 thing I would ask, and must ask, is that
- 10 individuals and organizations have to limit
- 11 their comments to no more than five minutes.
- 12 Anybody who is a representative of an
- 13 organization with a prepared statement, we
- 14 would be happy to accept them. If they fill
- 15 out a form identifying him or herself and
- 16 provide a copy of the prepared statement, if
- 17 possible. And, again, they're located in the
- 18 back of the room.
- 19 We don't have a sign-in sheet, and
- 20 we want you to know that your name and address
- 21 are not necessary. That's one of the questions
- 22 we have as far as privacy is concerned. It's

- 23 not mandatory that you provide this
- 24 information, but it would be for the purpose of
- 25 informing you of any additional hearings, or

- 1 hearings before the Commission itself. No one
- 2 will be prohibited from making a comment
- 3 because he or she does not provide the
- 4 information.
- 5 We have microphones at either
- 6 aisle, and would ask that you please, I know I
- 7 don't always keep my voice up, but we ask you
- 8 to keep your voice up; and if you identify
- 9 yourself, it would only be for that purpose,
- 10 and you don't have to do it. But if you are
- 11 representing an organization, we would like you
- 12 to indicate who it is.
- As I said, the purpose of the
- 14 public hearing, these public hearings, and
- 15 there are going to be two more, is to collect
- 16 information. It's a neutral forum where we
- 17 hope and expect the public to give the
- 18 Commission some insight into what concerns you
- 19 have. Concerns have been expressed about home
- 20 addresses and telephone numbers because they
- 21 certainly are a part, or an area where many

- 22 individuals expect a right of privacy,
- 23 especially if they're unlisted. So we hope to
- 24 hear from those who use information from public
- 25 records, and also who are concerned about the

- 1 use of records, public records.
- 2 I want to emphasize that your
- 3 opportunity to speak today or to write to the
- 4 Commission or email them, that, too, is on the
- 5 handout. And also if, as we sit here and talk
- 6 about things, you think of something else you
- 7 want to say, please don't hesitate to come back
- 8 to the microphone, or as I said, write to the
- 9 Commission. The time limit is necessary, and
- 10 we'd appreciate your considering that.
- Now, the issues that we think you
- 12 should consider, the questions, how do you
- 13 think New Jersey should strike a balance
- 14 between a recognized need for openness in
- 15 government, and concerns for personal privacy
- 16 and security. We're seeking feedback on
- 17 whether and to what extent home addresses, home
- 18 telephone numbers of citizens should be made
- 19 publicly available by public agencies to whom
- 20 they are provided. And also whether and to

- 21 what extent any personal information of
- 22 citizens should be made publicly available,
- 23 again, by public agencies.
- We're going to have two
- 25 presentations, which I think is going to give

- 1 you some background, on the Commission and the
- 2 privacy concerns, and also some issues that we
- 3 are hoping to deal with. It's a very complex
- 4 area. Catherine Starghill from the Attorney
- 5 General's Office is going to make those
- 6 presentations.
- 7 MS. STARGHILL: Good afternoon.
- 8 We're having a bit of -- we're having some
- 9 technical difficulties right now, so I'm hoping
- 10 that everyone picked up one of the two Power
- 11 Point presentations at the back of the room to
- 12 my left, your right. We're going to go through
- 13 the presentation entitled New Jersey Privacy
- 14 Study Commission. And this presentation is
- 15 going to give you all the idea, or give some
- 16 background information about the Commission
- 17 itself and its members and its purpose.
- 18 The Privacy Study Commission was
- 19 created under the Open Public Records Act. The

- 20 Open Public Records Act defines the State's
- 21 policy that government records with certain
- 22 exceptions should be readily accessible to the
- 23 public for inspection, examination and
- 24 copying. While limitations on the public's
- 25 right of access should be decided in the

- 1 public's favor, public agencies are required to
- 2 keep up citizens' personal information from
- 3 public access when that access would violate
- 4 the citizens' reasonable expectation of
- 5 privacy.
- Now, this is the legislative
- 7 mandate which really led to, or leads the
- 8 Commission in its study. The Commission was
- 9 established as a temporary body of thirteen
- 10 members, nine appointed by the Governor, and
- 11 four appointed by the legislature.
- 12 Appointments were to be coordinated, or were
- 13 coordinated to provide a balance so that there
- 14 would be both advocates for citizen privacy
- 15 interests, as well as advocates for increased
- 16 access to government records. Included in this
- 17 presentation is some general and very brief
- 18 information about each Commission member.

- 19 The first listed is Larry Litwin,
- 20 who is the chairperson, or chairman of the
- 21 Commission.
- 22 Larry, could you raise your hand,
- 23 please?
- 24 Larry is a professor of public
- 25 relations and advertising at Rowan University.

- 1 The other names are in random order.
- 2 Thomas Cafferty, who is also
- 3 present -- oh, I'm sorry, I thought I saw him
- 4 come in. Thomas Cafferty is General Counsel to
- 5 the New Jersey Press Association. There is
- 6 George Cevasco, who is present.
- 7 Would you raise your hand, George?
- 8 George is a municipal clerk for the
- 9 Township of Brick. Of course the former Judge
- 10 Rosemary Reavey who is chairing this hearing,
- 11 former Superior Court Judge in Middlesex
- 12 County. Jack McEntee, Detective with the
- 13 Newark Police Department. Richard DeAngelis,
- 14 who I believe just entered, attorney
- 15 specializing in legislative and regulatory
- 16 affairs. Pamela McCauley, who is not present,
- 17 is director of the office of Victim Witness

- 18 Advocacy in the Essex County Prosecutor's
- 19 Office. Grayson Barber, who is also not
- 20 present today, is an attorney specializing in
- 21 privacy rights advocacy. Karen Sutcliffe, also
- 22 not present, is an attorney specializing in
- 23 municipal law.
- We have three public hearings; this
- one, one on June 16th, and one on June 17th.

- 1 The hearings are strategically throughout the
- 2 State so to accommodate both the public, as
- 3 well as the Commission members. So every
- 4 Commission member will not be at every public
- 5 hearing.
- John Hutchison, Research Director
- 7 of the Senate Republican office. H. Lawrence
- 8 Wilson, who is here, retired Sergeant of
- 9 Investigators in the Ocean County Prosecutor's
- 10 Office. Edithe Fulton, who is not present
- 11 today, is president of the New Jersey Education
- 12 Association. And William Kearns, who is
- 13 present, General Counsel of the New Jersey
- 14 League of Municipalities.
- The Commission was legislatively
- 16 mandated to study the privacy issues raised by

- 17 the collection, processing, use and
- 18 dissemination of information by public
- 19 agencies. The Commission has a very focused
- 20 goal. It must balance the need for both
- 21 openness in government with the concerns of
- 22 privacy and security of individuals or citizens
- 23 of New Jersey.
- There are some specific privacy
- 25 questions that the Commission will address in

- 1 its study.
- 2 What are the privacy issues raised
- 3 by the way government agencies collect,
- 4 process, use and disseminate information?
- 5 How is openness in government
- 6 effected by privacy issues?
- 7 How should we deal with these
- 8 issues to safeguard the privacy rights of
- 9 individuals?
- 10 There are a lot of sub questions
- 11 that come in with these questions, as well, but
- 12 these are some main focus questions that the
- 13 study -- or the Commission is focusing on.
- 14 The Commission has established
- 15 subcommittees to address specific issues

- 16 surrounding the issue. Those subcommittees are
- 17 Public Interest, Data Practices in New Jersey,
- 18 Data Practices In Other Jurisdictions,
- 19 Commercial Use, and Technology. I'm going to
- 20 briefly run through the focus of each of these
- 21 subcommittees.
- 22 Of course for the Public Interest
- 23 Subcommittee, it is to consider the views of
- 24 the public as individuals and groups
- 25 representing various issues on the issue of how

- 1 and where to strike a balance between openness
- 2 and privacy. And, of course, it is the Public
- 3 Interest Subcommittee that is hosting this and
- 4 the next two public hearings.
- 5 The Data Practices in New Jersey
- 6 Subcommittee will strive to develop an
- 7 understanding of the types of personal data
- 8 collected by public agencies in New Jersey.
- 9 And then consider the methods used to collect
- 10 that data, assess the data's current and
- 11 potential use, and contemplate the views of
- 12 public administrators on the data's
- 13 management.
- 14 The Subcommittee on Data Practices

- 15 in Other Jurisdictions will learn the
- 16 strategies employed by other governments to
- 17 safeguard the privacy rights of its citizens.
- 18 It benchmarks other states with best practices
- 19 and privacy protection; a few of those states
- 20 are California, Connecticut, Hawaii, Florida
- 21 and Illinois. These states were chosen because
- 22 they rank very high in their protection of
- 23 personal information of their citizens. And,
- 24 of course, it is the job of this Subcommittee
- 25 to benchmark the U.S. and the European union in

- 1 its data practices.
- 2 The Subcommittee on Commercial Use
- 3 will identify and consider the commercial uses
- 4 of government information, both positive and
- 5 negative. The positive use, of course, being
- 6 credit rating agencies and employers. Negative
- 7 users obviously being identity thieves and
- 8 other misused information.
- 9 The Subcommittee on Technology will
- 10 examine how technology facilitates the
- 11 collection of data. It will also examine how
- 12 data can be manipulated within government. It
- 13 will examine how data is used when made

- 14 available to the public, and examine the effect
- on government data when it is combined with
- 16 data from other sources; better known as "data
- 17 mining", which is something that is of great
- 18 concern to the Commission.
- 19 The Commission has an additional
- 20 mandate, and that is to study the issue of
- 21 whether and to what extent the home addresses
- 22 and home telephone numbers of citizens should
- 23 be made publicly available by public agencies.
- 24 There is a special directive, or special
- 25 subcommittee established to address just this

- 1 issue. And this mandate, of course, was given
- 2 to the Commission by the Governor in Executive
- 3 Order Number 26.
- 4 At the end of its study and
- 5 conclusion of its research the Commission will
- 6 recommend specific measures to address these
- 7 privacy issues. And these measures could
- 8 include legislation if the Commission deems
- 9 appropriate.
- 10 We have here listed also the
- 11 Commission meetings, which are open meetings
- 12 under the Open Public Meetings Act. Our next

- 13 meeting, or the Commission's next meeting is
- 14 June 20th. All of the meetings are held at the
- 15 Department of Community Affairs in Conference
- 16 Room 129; that's at 101 South Broad Street in
- 17 Trenton. And the meetings are held at 10:30.
- 18 I think it's here listed as 10:00; it's 10:30.
- On the next page we have the dates
- 20 for the public hearings; this one, of course,
- 21 being the first. And I would like to clarify
- 22 that while we've listed the public hearings as
- 23 running from 4:00 to 7:00, everyone present who
- 24 wishes to give comment will be afforded that
- 25 opportunity. The Commission members are

- 1 willing and are prepared to stay as long as
- 2 necessary, within reason, of course. But it is
- 3 the goal of the Commission to allow everyone
- 4 present who wishes to comment to have that
- 5 opportunity.
- And contact information; there is
- 7 an email address for the Privacy Study
- 8 Commission. And that is privacy@dca.state.nj.us.
- 9 And the Privacy Study Commission will have a
- 10 web site up and running in the next couple of
- 11 days. And that web site will have a lot of

- 12 information regarding the study, what's going
- on, dates of additional hearings, if they're
- 14 called for. We'll also list, of course, the
- 15 dates of the Commission meetings. That web
- 16 site address is www.nj.gov/privacy.
- 17 That's the conclusion of the
- 18 overview of the Commission itself. We're going
- 19 to now have a presentation of a very brief
- 20 presentation on the background and history of
- 21 privacy. This presentation was put together by
- 22 one of the Commission members, Grayson Barber,
- 23 who is unable to attend today, so I am filling
- 24 in for Grayson. Again, copies of this
- 25 presentation are located at the back of the

- 1 room.
- What is privacy?
- 3 When we think of privacy we think
- 4 of personal security, control over personal
- 5 information, freedom from unreasonable searches
- 6 and seizures, individual dignity, property
- 7 interest and name and image or likeness; that's
- 8 often a concern of celebrities; and the right
- 9 to be left alone. A lot of people express this
- 10 concern in comments that we've been receiving

- 11 via the email address because of the onslaught
- 12 of solicitation, unwanted solicitation from
- 13 advertisers.
- 14 Control over personal information.
- 15 You might think of the issue of telephone
- 16 numbers, home addresses, Social Security
- 17 numbers, which is less of an issue.
- 18 Freedom from unreasonable searches
- 19 and seizures we might think of the thermal
- 20 imaging equipment that is actually used by some
- 21 police organizations. There is actually a case
- 22 that Grayson likes to bring up where a police
- 23 organization actually used thermal imaging to
- 24 see in a suspect's home in order to determine
- 25 which room he or she was in to better equip

- 1 themselves to nab them, I guess. And, of
- 2 course, that's a great, to some of you, that's
- 3 a great invasion of your personal privacy.
- 4 Individual dignity we might think
- 5 of medical decisions. Obviously we don't want
- 6 -- the public does not necessarily want all of
- 7 their medical history available. Of course,
- 8 the new Federal Legislation HIPA was enacted to
- 9 address some of that.

10	There are constitutional privacy
11	protections contained in the First Amendment
12	Right to Free Expression. Well, actually First
13	Amendment Right to Free Expression is central
14	to the American Legal Tradition of Free Speech
15	and Privacy. Fourth Amendment Freedom from
16	Governmental Overreaching. Substantive liberty
17	interests. And there is the writing in the New
18	Jersey State Constitution.
19	There is a federal statutory
20	privacy framework that is more akin to
21	patchwork. If we look at the various
22	legislation out there, there is the Freedom of
23	Information Act, which, of course, opens up
24	government to public inspection. And its

counterpart is the Federal Privacy Act of 1974,

19

- $1\,$   $\,$  which comes in to kind of fill the gap of where
- 2 there might be too much openness, or to protect
- 3 some personal privacy.

- 4 There's also the Fair Credit
- 5 Reporting Act of 1970. The Cable Act of 1984.
- 6 The Electronic Communications Privacy Act. And
- 7 all the others listed. So there's a lot of
- 8 legislation at the federal level. States have

- 9 been catching up to some extent in addressing
- 10 these issues, but, again, there's no unified
- 11 statutory framework.
- 12 The next slide goes into the fair
- 13 information practices. And these are widely
- 14 accepted principles that are the basis of many
- 15 privacy laws in the United States, Canada,
- 16 Europe and other parts of the world. The
- 17 principles were actually first formulated by
- 18 the U.S. Department of Health, Education and
- 19 Welfare in 1973. Ironically these principles
- 20 have been enacted or legislated outside of the
- 21 U.S. more than they have inside.
- The principles are relevance; that
- 23 the information collected by governmental
- 24 agencies should have relevance to the purpose
- 25 for which it is collected.

- 1 Purpose; that there should be an
- 2 underlying purpose to the information
- 3 collected.
- 4 Use limitations; which are policy
- 5 options that the Commission could consider, and
- 6 that is that personal information may be
- 7 available for very limited use by a few members

- 8 of the public interested, like, perhaps, police
- 9 organizations and the like.
- 10 Quality; that the information
- 11 should be accurate and kept up to date as
- 12 opposed to personal information remaining in
- 13 government files that is outdated or
- 14 inaccurate.
- 15 Security; the information should
- 16 definitely be secured perhaps by policies and
- 17 procedures required of government agencies.
- 18 Access; that the information should
- 19 be accessible by the person or the subject of
- 20 the information. Many states have provisions
- 21 which allow subjects to have access to their
- 22 own information and to verify that the
- 23 information is up to date, it is accurate.
- 24 Consent is one of the principles
- 25 which requires that the subject of the

- 1 information actually consent to any disclosures
- 2 or dissemination of this information. Again,
- 3 many states have provisions within either their
- 4 Freedom of Information Act or Privacy Act which
- 5 require consent and accountability. And some
- 6 states go so far as to provide a right of

- 7 action for the subject of information against
- 8 those who improperly disseminate and use their
- 9 personal information.
- 10 There are many reasons for the fair
- 11 information practices. Many reasons why a
- 12 state or other governmental entity would
- 13 legislate. Some are to ensure that data
- 14 collection is fair and subject to law; to build
- 15 consumer confidence; establish stable business
- 16 environment. That is one of the major goals of
- 17 the European unions' use of the fair
- 18 information practices, to ensure that business
- 19 use of the personal information is consistent
- 20 across the board.
- 21 And to reap benefits of new
- 22 technology while safeguarding interest.
- 23 Obviously that is another great concern. With
- 24 the advent of internet access and all kinds of
- 25 different new technologies out there, it has

- 1 become easier to access personal information
- 2 and government records. So that is of great
- 3 concern.
- 4 Failures and privacy protection.
- 5 Of course, we're all familiar with identity

- 6 theft, which is the fastest growing crime in
- 7 the U.S. These are a couple examples of
- 8 failures in privacy protection that Grayson
- 9 likes to throw out.
- 10 Of course the Prozac in the mail.
- 11 I don't know how many of you all heard of this,
- 12 but bald rooms (ph.) actually got lists of
- 13 health patients who have been diagnosed with
- 14 depression and they sent samples of Prozac to
- 15 these individuals totally unsolicited in the
- 16 mail. Of course, some view that as quite an
- 17 invasion of privacy.
- ToySmart.com went bankrupt and sold
- 19 its subscriber list, which included largely
- 20 minors, to the highest bidder. And obviously
- 21 the parents were very concerned when their
- 22 children were being contacted by solicitors, or
- 23 advertisers for toys, or what have you.
- 24 And just the whole idea of
- 25 individuals having a scarlet letter on their

- 1 sleeve or on their shoulder, because perhaps
- 2 someone gets information from government
- 3 agencies or from some source and that
- 4 information is incorrect, inaccurate, not

- 5 up-to-date, and it may be very detrimental to
- 6 their personal and professional lives.
- 7 What is to be done?
- 8 We have to have open government; we
- 9 understand that that has to be part of the
- 10 equation. But there are some policy options
- 11 that may be considered, and are being
- 12 considered by the Commission. One is maybe
- 13 opt-in for disclosure of personal data.
- 14 Meaning that the subject of personal
- 15 information would have to agree to disclosure
- 16 of his or her information. Of course, New
- 17 Jersey could implement the Fair Information
- 18 Practices. New Jersey could allow lawsuits for
- 19 invasions of privacy. We could enact new laws
- 20 for new technologies. Basically the Commission
- 21 is trying to figure out what might best work
- 22 for New Jersey.
- 23 Grayson is a strong advocate; she
- 24 believes that open records are essential, but
- 25 she very strongly would like to protect

- 1 privacy. She thinks that there should be free
- 2 expression and private -- she believes that
- 3 free expression and privacy are both essential

- 4 for democracy. And that without open
- 5 government there is no privacy because, of
- 6 course, thinking of government as "big
- 7 brother". The government would be free to do
- 8 whatever if there were no checks or balances on
- 9 open access to records. And open records can
- 10 shed light on government without disclosing
- 11 personal information about individuals.
- 12 So that's a general and very brief
- 13 overview of the history and background of the
- 14 privacy issues. For any of you all who will
- 15 come to the public hearings on the 16th and
- 16 17th, I'm sure that presentation will be a lot
- 17 more exciting when given by Grayson who is a
- 18 little bit more expressive and definitely
- 19 passionate about all of these issues.
- I will now turn the floor back to
- 21 Judge Reavey for opening comment.
- JUDGE KARCHER-REAVEY: Thank you,
- 23 Catherine.
- I know that we had a Power Point
- 25 presentation that Grayson was very proud of,

- 1 but you'll have to come back on the 16th or
- 2 17th to see it. Of course, she will be at

- 3 those two meetings.
- 4 Again, I have to emphasize that
- 5 we're very happy and we're very anxious to hear
- 6 your comments, but we have to limit you to five
- 7 minutes just because of time constraints for
- 8 other people who would also like to be heard.
- 9 We don't necessarily need you to
- 10 come in any order, but I do have two sign-ins
- 11 that were done, and I think we ought to hear
- 12 from those people first. There are microphones
- 13 at either aisle. Just be sure that we can hear
- 14 you, because as I said, we're very anxious to
- 15 bring the information that we are able to
- 16 collect, the data, back to the Commission as a
- 17 whole.
- I have Andrew Glascow (ph.); is he
- 19 still here patiently waiting? If you will come
- 20 up to the microphone.
- MR. GLASCOW: Good afternoon.
- 22 Thank you for the opportunity to come and
- 23 speak.
- You have a vast task before you,
- 25 and I can only address a little piece of it,

26

1 which comes out of my professional experience.

- 2 I come as a representative today of a company
- 3 called Data Trace, which is in the business of
- 4 providing access to public records and
- 5 searching information to the title insurance
- 6 industry.
- We are a California based company
- 8 with operations in 24 states. And for the past
- 9 year we have been attempting to duplicate our
- 10 business model and establish similar practices
- 11 here in New Jersey. What it essentially means
- 12 is that we are building a data base that
- 13 consists of the land records from the county
- 14 clerk's office, as well as tax records and
- 15 judgment records that are required and
- 16 necessary for real estate transactions to take
- 17 place. And we build an effective and automated
- 18 type searching system which creates a situation
- 19 where, for instance, in Florida where we have
- 20 operations you can complete a full title
- 21 search, everything that you need in about 15
- 22 minutes, for about \$40. Whereas in New Jersey
- 23 under current practices it will take you at
- 24 least a week, and the consumer will pay about
- 25 \$200. So there's obviously some advantages to

- 1 the type of service that we offer.
- 2 My experience in working here in
- 3 New Jersey and in contacting various county
- 4 clerks for tax purposes and so on, runs the
- 5 wide scale of what I would call at the one end
- 6 a very progressive and cooperative and
- 7 professional responses from individuals, to the
- 8 other end where perhaps it's not appropriate to
- 9 describe them. But people who are
- 10 uncooperative and unprofessional and
- 11 discourteous make it very difficult for us to
- 12 try and do what we're attempting to do. So we
- 13 still have a ways to go here in New Jersey.
- Now, the databases that we build
- 15 contain, again, deeds, mortgages, tax
- 16 information, sole judgments, but they're not
- 17 available on the internet, so they're only
- 18 accessible to clients who have a legitimate
- 19 stake in the title insurance industry; title
- 20 searches, title companies, attorneys, and so
- 21 on. It's the same information that any of you
- 22 can walk into the county clerk's office or the
- 23 tax office and see. But, again, it's only
- 24 available on a subscription basis. So there's
- 25 no real danger to security; there's no

- 1 information that would be obtained there that
- 2 would be different. We don't sell any
- 3 information to any other commercial entities,
- 4 or building mailing lists, or doing any sort of
- 5 activity.
- 6 So our concern is as we hear
- 7 comments I guess from some officials in various
- 8 places that corporations who want to build big
- 9 databases are the bad guys, and we need to be
- 10 protected against them. That's not necessarily
- 11 true. Each case needs to be studied
- 12 individually. And we hope that as you continue
- 13 to review these issues that you look at it in a
- 14 fair minded way, and that you consider each
- 15 case based on the actual circumstances that are
- 16 involved.
- We think that, for instance, in our
- 18 industry, if we're successful in putting
- 19 together the business plan, that there's
- 20 benefits not only to the public in terms of
- 21 better service and lower costs, but also
- there's benefits to the government record
- 23 agencies because we reduce the amount of
- 24 traffic that's in the public buildings. We
- 25 preserve the quality of the records that are

1 there. I don't know if you've been in the

- 2 county clerk's office, but you can go in some
- 3 clerk offices and open a book and the pages
- 4 will fall out because they've been heavily
- 5 used, and in some cases abused. In our case
- 6 where we're building those records and
- 7 containing images on a database, that no longer
- 8 has to happen, so those records are in some
- 9 ways protected.
- 10 So again thank you for the
- 11 opportunity to speak. And I wish you the best
- 12 with your work here.
- JUDGE KARCHER-REAVEY: Thank you.
- I also have a sign-in from Jim
- 15 Gerbin (ph.)
- MR. GERBIN: Thank you for the
- 17 opportunity to speak today. I will be brief
- 18 since my comments are very impromptu.
- I come really in a dual role.
- 20 Professionally I serve as the coordinator of
- 21 Geographic Information Systems for the County
- 22 of Somerset. I also am participating as a
- 23 member of the Open Data Consortium for the
- 24 Urban Regional Systems Association. An
- 25 international group that is attempting to

1 develop a policy to help guide government

- 2 organizations in making available GIS,
- 3 Geographic Information System data.
- 4 In my capacity as a GIS
- 5 coordinator, I'm both an advocate for access to
- 6 data, as well as a concerned policy advisor and
- 7 policy developer to guide our governing body,
- 8 or county Freeholders to implement a policy
- 9 that safeguards the welfare of our residence.
- 10 Those who are familiar with the GIS technology
- 11 and the historic development of it are aware of
- 12 the fact that this technology and the
- 13 organizations that use it are very much based
- 14 upon data sharing. Sharing between government
- 15 agencies; sharing between non-profits public
- 16 sector and private sector. But it's a very
- 17 difficult line to walk both being entrusted
- 18 with data and also being able to -- having the
- 19 responsibility of making that information
- 20 available.
- I was very concerned when OPRA
- 22 first came out, and still am concerned, that it
- 23 neglected to address, and I hope that the
- 24 technology committee will look into this
- 25 further, the capabilities of new technology of

- 1 using data in ways that had never been thought
- 2 of before. The analytical capabilities and the
- 3 gentleman who preceded me was referring to
- 4 these supposedly innocuous data sets that are
- 5 available to the public. A lot of this data is
- 6 collected in a geo-spatial format that allows
- 7 uses to conduct analysis through the
- 8 combination of information. That is very
- 9 easily used for malicious purposes.
- 10 And, again, I refer back to being
- 11 both an advocate and a protector of the public
- 12 in my position. So I'm aware of the statements
- 13 that I make may actually be counter to one-half
- 14 of the person that I am. However, I think that
- 15 this Committee and the Technology Committee
- 16 needs to look at the capabilities of these new
- 17 technologies, and how data is used within it.
- 18 And very possibly come up with a different
- 19 standard of access that allows for a greater
- 20 level of scrutiny for the use that this data
- 21 will be applied to.
- It's something that we can provide
- 23 information to anyone who -- or must provide
- 24 information to anyone who requests it, and can
- 25 really apply very limited restrictions to do

- 1 that without violating the intent of OPRA. And
- 2 to be very candid, there are many times when we
- 3 withhold information, complete data sets that
- 4 contain names and addresses of individuals that
- 5 live within the county simply for the concern
- 6 of their own personal privacy. We're yet to be
- 7 challenged on withholding that information, but
- 8 I'm sure if anyone hears my comments, they may
- 9 decide to come and ask and challenge me when
- 10 it's denied.
- But I think that the governing
- 12 officials, at least in Somerset County, are
- 13 willing to put their concerns over the rights
- 14 and privacy concerns of the residents of the
- 15 county ahead of maybe the statutory right for
- 16 individuals to access this information.
- 17 Thank you.
- 18 JUDGE KARCHER-REAVEY: Thank you
- 19 very much.
- I don't have any more names, but
- 21 anybody who would like to be heard, come right
- 22 up to our microphone. I guess it would be
- 23 helpful if you gave us your name and identify
- 24 your organization, if you have one.

- 1 I've been often said that I don't have
- 2 organization, I have disorganization.
- 3 My name is Jonathan Abolins, and
- 4 I'm here as a private citizen, who also as a
- 5 professional hobby, so they say, runs a web
- 6 site that deals with information security and
- 7 privacy issues. So this is a very important
- 8 topic to my interests.
- 9 Now, the Commission does have a
- 10 very difficult job ahead because privacy isn't
- 11 one of those things where you have toxicity
- 12 studies, or you can do statistical studies to
- 13 give an absolute point where something is
- 14 really a problem or not. It's a matter of more
- 15 relationships than of technology; yet
- 16 technology does touch upon it. It is the
- 17 relationship, for example, of the buyer and the
- 18 seller; the governed and the government. And
- 19 these get very complex, because depending on
- 20 where you stand the use will differ.
- 21 For example, the gentleman speaking
- 22 for the title data service has one view; a
- 23 homeowner may have a different view. And

- 24 there's going to be a challenge, how do we
- 25 bring these together. Because if you have

- 1 society where privacy is held to be paramount,
- 2 you can end up with a situation that actually
- 3 has happened in Sweden, where it's very
- 4 difficult, for example, to write an article
- 5 about somebody unless you have their expressed
- 6 consent. Even a club web site, say for a dog
- 7 club or a gardening club, can get into trouble
- 8 if it mentions something about one of its
- 9 members, even in the most benign sense. So
- 10 that's one thing danger. The other one, of
- 11 course, is where everyone is living in an
- 12 option (sic) fish bowl, and that among other
- 13 things, can elicit behavior that can be very
- 14 destructive to society.
- 15 For example, people under sensitive
- 16 constant observation may end up adjusting their
- 17 actions to avoid trouble. If you ever worked
- in a super micro managed workplace, you
- 19 sometimes see that. No one dares to take
- 20 initiative because if you take initiative
- 21 you're responsible and it will beat on the
- 22 way. Hopefully a confident individual moves

- 23 out of that and moves into a better line of
- 24 work. By the way, that is an example of
- 25 privacy as a help for personal autonomy in a

- 1 free society.
- Now moving along, because this has
- 3 many issues. That one of the challenges is how
- 4 do we collect data. We have different ways of
- 5 viewing data now. Now the fellow speaking
- 6 before me talked about GIS. And it's a
- 7 wonderful segue to the concept of meda-data;
- 8 data about data. When someone asks you for an
- 9 address; is it an address to contact you, to
- 10 find you physically, or is it an address
- 11 because you're not really the subject of
- 12 interest, but as in the case of title search,
- 13 your property, the address is of interest. And
- 14 I found that a lot of problems come out of
- 15 ambiguity. People who collect the data aren't
- 16 sure what they really need; they don't always
- 17 express it well; and then also there may not be
- 18 a choice. And this can be a very critical
- 19 problem.
- I believe California addressed this
- 21 in regards to stalking because they had a very

- 22 notorious case; a woman who was killed by
- 23 information obtained. And I'm not going to go
- 24 into those details, but as I understand one of
- 25 the things they had considered was for public

- 1 disclosure of addresses. Giving a person an
- 2 option to have a contact address, say that of
- 3 an attorney if someone is a stalking victim. A
- 4 point where public interest in contacting this
- 5 person has a point, but not necessarily where
- 6 the person physically resides. Meanwhile the
- 7 state of California would have the actual
- 8 physical address; for example, for DMV
- 9 functions.
- These are some of the challenges,
- 11 but to close off my five minute allotment,
- 12 Catherine Starghill mentioned the ToySmart.com
- 13 incident. It wasn't simply that the company
- 14 collected information about children, what was
- 15 more important is it collected information
- 16 under one type of promise which elicited trust
- 17 to disclose that information, but then the
- 18 promise was broken. And this is a very
- 19 critical thing for government, for commercial
- 20 entities. People can often choose to vote with

- 21 their feet and dollars. For government your
- 22 main choice is immigration or dropping out of
- 23 society, which aren't necessarily good
- 24 practical options.
- Thank you for your consideration.

- 1 I will send further comments to the
- 2 Commission.
- JUDGE KARCHER-REAVEY: Thank you.
- 4 I don't have any more forms filled
- 5 out, but would anybody else like to be heard?
- 6 MR. WAGNER: I'm Alvin Wagner. I'm
- 7 the Chief of the Bureau of Records Management
- 8 and Division of Archives Records Management. I
- 9 just wanted to offer our assistance in your
- 10 very difficult, it's been underlined so many
- 11 times, efforts.
- Just one point, and I think it's
- 13 already been brought out. One of our areas of
- 14 concern is one that's already been expressed,
- 15 about disclosure of complete data sets, and in
- 16 particular GIS information or databases. And I
- 17 think it's one of the things, if I could
- 18 address, including commercial use of public
- 19 records. There's been over the last couple

- 20 years various bills have been introduced or
- 21 considered along those lines. And I'd be glad
- 22 to share some of that with you and help out in
- 23 any way we can.
- JUDGE KARCHER-REAVEY: Thank you
- 25 very much. As I said, you can submit it in

- 1 writing.
- 2 Anyone else?
- 3 MS. MARSTERS: Hi. My name is
- 4 Susan Davis Marsters and I'm with Serve
- 5 Behavioral Health System.
- 6 Some of my concerns is that private
- 7 nonprofits collect all sorts of information on
- 8 people they serve. And as receiving funds from
- 9 public state agencies that information would
- 10 then be available; that's already been an
- 11 issue. So some of my concerns are will the
- 12 eligibility to receive services be contingent
- 13 on signing waivers so personal data can be
- 14 disclosed under OPRA? It appears that OPRA
- 15 will conflict with HIPA, which seems designed
- 16 to protect citizens in need of services that
- 17 for individual and family circumstances would
- 18 remain private.

19	And also of concern is the ability			
20	to protect the disabled who are served by			
21	nonprofits. There are already issues where			
22	people do not want people with disabilities as			
23	neighbors. If addresses and phone numbers of			
24	residential programs are made available,			
25	disabled individuals may be more harassed and			
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1	more discriminated against then they are			
2	already.			
3	And my other concern was that under			
4	OPRA it would seem that people who are victims			
5	of crime, that if their information is made			
6	public, then they can be re-victimized again			
7	from being in contact with the people they			
8	don't want to know what happened to them.			
9	JUDGE KARCHER-REAVEY: That's a			
10	real concern. Thank you. I hope you			
11	understand that we, the Commission, are not			
12	supposed to be commenting ourselves, or asking			
13	questions, we're collecting data today.			
14	Because we do have diverse opinions, not			
15	necessarily on your issues, but some of these			

17 Anybody else?

16 issues.

- Suppose we just take maybe a five
- 19 minute break and see if anybody thinks of
- 20 anything they'd like to add and stretch our
- 21 legs out.
- 22 (Whereupon, a brief recess was
- 23 taken.)
- JUDGE KARCHER-REAVEY: It got kind
- of quite, so I wondered if anybody had any

- 1 comments or wanted to state their concern about
- 2 any particular area about these privacy issues
- 3 or concerns?
- 4 I guess not.
- 5 We schedule these from 4:00 to 7:00
- 6 because we're expecting maybe people might want
- 7 to come after work. And we had some people
- 8 promptly at 4:00, and we may have some later.
- 9 So we expect to stay. You may be enlightened
- 10 if you stay, as well, but we certainly won't be
- 11 offended if any of you leave.
- 12 (Whereupon, a brief recess was
- 13 taken.)
- 14 JUDGE KARCHER-REAVEY: I think most
- of the people who are on the Subcommittee are
- 16 here. We have somebody else who would like to

- 17 make some comments.
- You haven't heard any of my
- 19 preliminary remarks, Mr. Baehr, but that's
- 20 okay.
- 21 I should indicate that Mr. Baehr
- 22 has provided a written statement, and I think
- 23 he's just going -- are you just going to
- 24 summarize your comments, Mr. Baehr? You can go
- 25 on as long as you like, but we limited

- 1 everybody else to five minutes.
- MR. BAEHR: Okay. Well, I didn't
- 3 know what the format would be, so I didn't sort
- 4 of abridge the actually fairly lengthy comments
- 5 that I prepared, but I'll try to summarize them
- 6 quickly.
- 7 I represent the New Jersey
- 8 Foundation for Open Government, which is a
- 9 coalition organization. It includes a number
- 10 of organizations, including League of Women
- 11 Voters of New Jersey, Common Cause New Jersey,
- 12 American Civil Liberties Union of New Jersey,
- 13 the New Jersey Chapter of the Society of
- 14 Professional Journalists, the New Jersey
- 15 Citizen Action, United Taxpayers of New Jersey,

- 16 VOICES, and a number of local community
- 17 groups.
- We were formed in January 2001 to
- 19 advocate for open records and open meetings.
- 20 We were strong supporters of the OPRA law and
- 21 of this Commission. We felt that this
- 22 Commission was the right way to deal with the
- 23 issue, the very complex issue of privacy rather
- 24 than trying to have the legislature hash this
- 25 out in the midst of everything else. This was

- 1 the wise way to do it. Because this is a very
- 2 delicate and difficult balancing act between
- 3 privacy and openness in government. And both
- 4 are important badges.
- 5 Because you've been charged by the
- 6 Governor to make immediate recommendations
- 7 concerning his earlier proposal, or concerning
- 8 the disclosure of home addresses, that's what
- 9 I'd like to comment on today.
- JUDGE KARCHER-REAVEY: Good.
- MR. BAEHR: New Jersey FOG Board
- 12 considered this question at its last board
- 13 meeting in June 4, and agreed that such a
- 14 sweeping band on disclosure of home addresses

- is unnecessary, unworkable, and would seriously
- 16 undermine the purposes of the Open Public
- 17 Records Act. Couple of reasons; number of
- 18 reasons.
- One, OPRA has been in effect for
- 20 almost a year now, and all of the issues that
- 21 have come up have not involved -- really
- 22 privacy has not been a major issue in what's
- 23 come up so far. All the cases before the
- 24 Government Records Council, none of them
- 25 involved privacy, none of the court cases. So

- 1 to some extent if it ain't broke, don't fix
- 2 it.
- 3 Second, the brief experience that
- 4 we did have under Executive Order 21
- 5 demonstrated some of the practical difficulties
- 6 involved in such a blanket band. There was a
- 7 lot of confusion were voter registration lists
- 8 opened or closed; we didn't know for sure.
- 9 Property tax books; were they open. Accident
- 10 reports have to be redacted to eliminate home
- 11 address. Arrest records; police incident
- 12 reports. There was a lot of confusion about
- 13 that; so it caused some problems.

14 So if you have an exception to OPRA 15 for home addresses where home addresses are 16 not, then you have exceptions to the exception to leave other ones open; why go through all of 17 18 that. That's not the right -- the blanket kind 19 of way of doing this is just sort of a 20 backwards way of trying to deal with the 21 issue. 22 There's also a practical difficulty for record custodians in dealing with a blanket 23

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rule that prohibits disclosing of certain kind

of information, like home address, wherever

24

25

- 1 they may be. If you're a records custodian,
  2 that means if you're going to conscientiously
- 3 do your job, you have to go through every page
- 4 of every record that you release to make sure
- 5 that it doesn't have somebody's home address,
- 6 and they can be in lots of places.
- 7 The minutes of a school board
- 8 meeting, or the transcript of a public hearing
- 9 by a state agency could well have the home
- 10 address of a person making statements. I
- 11 filled out a form that had my home address. I
- don't know why you needed my home address,

- 13 but --
- 14 JUDGE KARCHER-REAVEY: At the
- 15 beginning of the hearing I said you didn't have
- 16 to do that.
- MR. BAEHR: Right, but that's
- 18 normal. They can be sprinkled throughout a
- 19 zoning board application or a parade permit,
- 20 invoices on file at the county purchasing
- 21 department, bids received by a state authority;
- 22 you can find home addresses almost anywhere.
- 23 And custodian is going to have to -- to comply
- 24 with a blanket band like that, would have to --
- 25 it would turn redacting records into an Easter

- 1 egg hunt.
- 2 And even then it wouldn't be easy
- 3 whether to redact or not, because it's not
- 4 always clear whether an address is a home
- 5 address or not a home address. You have a list
- 6 of state licensed plumbers and beauticians and
- 7 lawyers; some of them work at home, so they use
- 8 their home address as their office address.
- 9 Home businesses; when is a home business
- 10 address a business address and when is it a
- 11 home address. It just opens up a Pandora's

- 12 Box. And it will be costly for custodians and
- 13 it will make it more difficult for record
- 14 requesters to get the records that they need in
- 15 a timely manner. Particularly if you get
- 16 involved in computer programming and so forth,
- 17 how do you -- you may have to do a lot of
- 18 computer programming just to take out the home
- 19 address and leave in the other. So you've got
- 20 a lot of practical difficulties.
- 21 I'm trying to abridge some of
- 22 this.
- 23 I spent 25 years as a newspaper
- 24 reporter, and I know that home addresses are a
- 25 convenient identifier of people. If you've got

- Juan Gonzalez or Mary Jones, you don't know
- 2 where -- you know, which one in the whole State
- 3 of New Jersey you're talking about if you find
- 4 just the name with no address. If you've got
- 5 an address you have a chance of figuring out
- 6 who's who. And that's useful for newspaper
- 7 reporters, but it's also useful for anyone else
- 8 that's trying to find somebody, locate
- 9 somebody. Determine if somebody -- if you, say
- 10 for instance, want to know if the Notary Public

- 11 you went to was, in fact, a licensed Notary
- 12 Public, well you've got to know. Which one are
- 13 you talking about; that kind of thing.
- 14 So privacy is an important value,
- 15 but so is accountability, and ability to use
- 16 records. If you take out home addresses,
- 17 you'll make many public records useless, or
- 18 much less usability for legitimate purposes
- 19 that people have.
- 20 And home addresses are a relatively
- 21 benign kind of identifier compared to other
- 22 things like Social Security numbers, payroll
- 23 numbers, credit card numbers, that kind of
- 24 thing, which we agree should not be made
- 25 public. So save those -- the home address is

- 1 something that, well, some people feel private
- 2 about. The majority of people don't seem to
- 3 have a problem with disclosing their home
- 4 address. Most people have listed phone
- 5 numbers; they don't go to the trouble of having
- 6 unlisted phone numbers. Say their address is
- 7 in the phone book. Very few people, or the
- 8 minority of people get a post office box.
- 9 So most people don't really have a

- 10 big problem with their home address. They
- 11 would have a problem with their Social Security
- 12 number, or their credit card number, or their
- 13 bank account number.
- I did a search that's database
- 15 available of all of the open meetings and open
- 16 records laws throughout the states, along with
- 17 the court decisions and so forth. It's a very
- 18 useful tool. It's online. It's maintained by
- 19 the Reporters Committee for Freedom of the
- 20 Press. And I put in the search terms home
- 21 address and also just address to see how many
- 22 states have dealt with this issue and how they
- 23 dealt with it. And those terms came up for
- 24 only 23 states. So 27 states and the District
- 25 of Columbia don't even mention home address at

- 1 all in their laws or the court decisions that
- 2 have arisen from their Open Records and Open
- 3 Meetings laws.
- But in 23 states, the 23 states
- 5 that do in one form or another shield home
- 6 addresses of members of the public all do so in
- 7 very specific and limited ways. Usually where
- 8 judges or legislators have decided that

- 9 disclosure could expose an individual to
- 10 unwarranted invasion of personal privacy or
- 11 significant danger of harm or harassment.
- 12 So I'll give you some examples.
- 13 They're very targeted.
- 14 South Carolina bars the release of
- 15 home addresses of handicap persons when the
- 16 address is sought for person-to-person
- 17 commercial solicitation of the handicap solely
- 18 by virtue of their handicap.
- 19 Texas closes the addresses of
- 20 people applying to work in sex oriented
- 21 businesses.
- 22 Virginia keeps the addresses of
- 23 subscribers to Virginia Wildlife Magazine
- 24 confidential if they're requested so by the
- 25 subscriber.

- 1 Georgia won't disclose the
- 2 addresses of people signing up for state
- 3 sponsored car pool programs. And several
- 4 states keep secret the home addresses of gun
- 5 permit holders.
- 6 New York conceals the home
- 7 addresses of people receiving housing

- 8 subsidies, and people holding licenses for cash
- 9 checking business.
- 10 And in Ohio they shield the
- 11 addresses of minors applying for ID badges to
- 12 use public recreational facilities.
- 13 You see how all of those are very
- 14 targeted and specific to deal with specific
- 15 problems of either possible harm or invasion of
- 16 privacy. And they all involved a specific
- 17 group of records. So they say, well, you can't
- 18 have this record in say the list of people who
- 19 applied for ID badges for recreational
- 20 facilities, or the people who applied for
- 21 licenses in sexually oriented businesses; that
- 22 kind of thing. So it's specific and so it's
- 23 manageable for a records custodian.
- 24 It's also worth noting that
- 25 legislators and judges in a number of states

- 1 have taken trouble to specifically find that
- 2 home addresses in certain records should be
- 3 available to the public. So Georgia keeps open
- 4 the addresses of public housing tenants who are
- 5 behind on their rent. Several states specify
- 6 that home addresses recorded in sexual predator

- 7 registers are open. Alabama makes the home
- 8 addresses of jail inmates public. Arkansas
- 9 makes public the addresses of foster families.
- 10 California keeps addresses in arrest records
- 11 open. Colorado keeps open the home addresses
- 12 of occupational license holders and volunteer
- 13 fire fighters. Iowa releases the addresses of
- 14 public school students, although parents can
- 15 opt out. Louisiana keeps open the addresses of
- 16 those taking the licensed exam for physical
- 17 therapist. Ohio requires that the addresses of
- 18 donors to the State University be made public.
- 19 And Maryland makes the home addresses of Notary
- 20 Public's, although the Notary can have his or
- 21 her address left off the records given to
- 22 commercial services that publish lists of
- 23 Notaries.
- New Jersey FOG does not endorse
- 25 this list of exclusions or inclusions, but what

- 1 we do urge the Commission to do is reject any
- 2 sweeping ban on the release of home addresses
- 3 by New Jersey records custodians. No other
- 4 state has found that -- done anything remotely
- 5 similar to that.

- 6 So just a few bullet points just to
- 7 quickly summarize.
- 8 As you consider New Jersey's
- 9 experience to date and the experience of the
- 10 rest of the 50 states, first take a cautious
- 11 and targeted approach to any home address
- 12 exemptions; there's no crisis here. Be careful
- 13 not to create an unworkable administrative
- 14 nightmare for conscientious records
- 15 custodians. Understand that public records can
- 16 lose much of their value to journalists and
- 17 public like if identifies like home addresses
- 18 are needed. Base any recommendations for
- 19 blacking out home addresses on solid
- 20 information and strong possibilities, not "what
- 21 if" speculation or misleading anecdotes.
- 22 Remember that people's home
- 23 addresses are widely available outside of
- 24 government records. That most people are okay
- 25 with that. And that closing off home addresses

- 1 in government records will, in fact, do little
- 2 to protect people's privacy in this regard.
- 3 Be creative. In some instances not
- 4 collecting addresses in the first place might

- 5 be the best solution; and in others letting
- 6 individuals opt out may be appropriate.
- 7 As in all your work, look for the
- 8 smartest, the most effective trade-off between
- 9 the values of individual privacy and
- 10 governmental openness. Both values benefit the
- 11 same people, the citizens of New Jersey.
- 12 If New Jersey FOG can help you
- 13 further in your efforts, please call on us.
- 14 We're here and we're interested.
- Thank you.
- JUDGE KARCHER-REAVEY: Thank you
- 17 very much. That was very informative and dealt
- 18 with an area that we are first and foremost
- 19 concerned with. And I do have your written
- 20 statement.
- 21 Anybody else?
- 22 (Whereupon, a brief recess was
- 23 taken.)
- JUDGE KARCHER-REAVEY: I don't mean
- 25 to interrupt your conversations, but Bill has

- 1 to get to a meeting, and we have two more
- 2 people who I know would like to be heard
- 3 because they handed me their speaker sign-in

- 4 sheets. Doesn't matter which of you go first.
- 5 Lynn Greenberg; if you don't mind,
- 6 come right up to the microphone so we can hear
- 7 you. And we do have a stenographer, and we
- 8 have tape-recorder, which might not be going.
- 9 It's right there, and you might have to take it
- 10 down a little bit. And you didn't have to give
- 11 us your address and phone number.
- MS. GREENBERG: Well, you saw what
- 13 I put on it.
- 14 JUDGE KARCHER-REAVEY: Yes. It
- 15 says not to be shared.
- MS. GREENBERG: Actually, that's
- 17 very much what I have to say, which is that I
- 18 have complete freedom to give my name and
- 19 address to those whom I choose to give it. But
- 20 I absolutely do not want that shared without my
- 21 opt-in permission; opt-out is not good enough.
- 22 And I get very frustrated with the internet.
- 23 And I always opt-out. But if some place
- 24 doesn't give me an option to opt-out, I don't
- 25 do business with them. I will not.

- 1 And when it comes to the
- 2 government, you can use any of my information

- 3 without me being identified for statistical
- 4 purposes; I think that's very legitimate. But
- 5 you may not use my name, address, phone number,
- 6 email address or anything that would identify
- 7 me without my explicit consent. And there's
- 8 definite times when I'll give it to you, but I
- 9 want the option.
- 10 Do you have any questions?
- JUDGE KARCHER-REAVEY: We're not
- 12 supposed to be asking questions.
- MS. GREENBERG: Well, if I asked
- 14 you.
- JUDGE KARCHER-REAVEY: We're
- 16 supposed to be collecting data.
- MS. GREENBERG: Is there anything
- 18 else you'd like my opinion on, how about that?
- 19 JUDGE KARCHER-REAVEY: If there's
- 20 anything else you'd like to express an opinion
- 21 on, we'd be glad to hear it.
- MS. GREENBERG: What are the other
- 23 major topics?
- JUDGE KARCHER-REAVEY: Well, we
- 25 were concerned about the addresses and

- 2 interested in whether or not and to what extent
- 3 any personal information of citizens should be
- 4 made publicly available by public agencies.
- 5 MS. GREENBERG: None.
- JUDGE KARCHER-REAVEY: How about
- 7 just licensed people, like professionals.
- 8 MS. GREENBERG: That's a public
- 9 recognition that I apply for, and I am a
- 10 licensed person in the state. I applied for it
- 11 with the understanding that that will be made
- 12 public, so I have opted in with that.
- JUDGE KARCHER-REAVEY: You said you
- 14 personally did that.
- MS. GREENBERG: Well, I feel that
- 16 by applying for a license for the State of New
- 17 Jersey, I am publicly opting in, but not to
- 18 have my address and phone number.
- JUDGE KARCHER-REAVEY: And, again,
- 20 that's because you prefer the "opt-in" approach
- 21 to the "opt out" approach?
- MS. GREENBERG: Yes.
- JUDGE KARCHER-REAVEY: Does anybody
- 24 have any comments?
- Thank you very much.

1	MS. GREENBERG: Thank you very
2	much.
3	JUDGE KARCHER-REAVEY: The other
4	person that I have who filled out a street,
5	Latisha Ufford.
6	MS. UFFORD: I'm here because I'm
7	concerned about encroachments on privacy; and
8	particularly surveillance. That's not your
9	issue for this Commission that I know of.
10	JUDGE KARCHER-REAVEY: You
11	certainly can comment on it.
12	MS. UFFORD: But with my library
13	readings, particularly email, which I get from
14	different parts of the world, I feel very
15	vulnerable to being surveyed in this atmosphere
16	of sort of fear and overreaction to fear. And
17	I also would like not to have any personal
18	information or my name or address go somewhere
19	unless I give permission. And I'm willing to
20	be reasonable about that. So it's an "opt in"
21	preference rather than "opt out".
22	JUDGE KARCHER-REAVEY: Fine. Thank

you very much. And thank you both very much

for coming. As I said, this is a major

preliminary issue that has to be resolved

23

24

- 1 before we can do much more.
- 2 Thank you.
- 3 (Whereupon, a brief recess was
- 4 taken.)
- 5 MR. LAUFGAS: I traveled 70 miles.
- 6 I'm sorry I'm a little late. My name is
- 7 Bernard Laufgas. And my understanding is the
- 8 governor appointed this Commission --
- JUDGE KARCHER-REAVEY: The Governor
- 10 has appointed a Commission, and we're a
- 11 subcommittee of that Commission hoping to
- 12 collect data and information from the public as
- 13 to how they feel about these privacy issues.
- 14 So whatever you'd like to say, we'd be very
- 15 happy to listen.
- I'm sorry, but I didn't get your
- 17 name.
- MR. LAUFGAS: Bernard Laufgas,
- 19 L-a-u-f-g-a-s.
- JUDGE KARCHER-REAVEY: Thank you,
- 21 because we have a stenographer.
- MR. LAUFGAS: Okay.
- 23 I'm delighted that our state
- 24 government finally is doing something about the
- 25 "Right To Know" rule. I've been doing this

1 since 1977. I probably have more litigation

- 2 against government agencies than all the
- 3 newspapers put together at my own expense.
- 4 Started in 1977. I want to see
- 5 what the community college in Ocean County is
- 6 doing with the money. Because I thought it was
- 7 very unfair for athletic director and the dean
- 8 of students to take money out of student fees
- 9 and pay for their shoes, for a locker, for
- 10 their insurance. And I thought it was unfair
- 11 that the athletes of the school have to pay for
- 12 their own shoes. The dean of student makes a
- 13 little bit more money than the student which
- 14 are barely survive in going to school.
- 15 So I ask. They turn their nose at
- 16 me. In fact, the president of the school says
- 17 we got more money than burning. Well, they
- 18 were wrong. Not that they didn't have more
- 19 money because they have the taxpayer pockets to
- 20 reach. I sued. I got an attorney to sue. You
- 21 know what their defense was? I'm not a citizen
- 22 of the United States of New Jersey. It's
- 23 unimportant I served two tours in Vietnam.
- 24 It's unimportant that I volunteer. But to the
- 25 dean of student that never put his foot in a

- 1 uniform; why, because they have plenty of
- 2 money.
- 3 The reason why they could do that
- 4 there's no teeth in the "Right To Know" Law.
- 5 You want too make it effective, very simple.
- 6 When a public official denies you records, make
- 7 out the Megan's Law. They have to carry a big
- 8 sign saying I'm an idiot. I deny the taxpayer
- 9 his right to see public records. Or give him
- 10 jail time like they do in Florida. I believe a
- 11 year or two years ago a school board member was
- denied a member of the public to see public
- 13 records, so she got seven days in jail.
- 14 Brilliant. That's only a beginning. She
- 15 should have got 50 years.
- 16 You want to work for the
- 17 government; God bless you. Have respect for
- 18 the people that pay your salary. It's public
- 19 record, it's not their's.
- I ask to see public records at
- 21 Paterson, at the City of Paterson. The city
- 22 wanted \$56,984. All I wanted to do is look at
- 23 records; what they doing with the money. The
- 24 judge told them I have no right to see public
- 25 records on the common-law or statutory law.

- 1 You must have a reason. You can't go and
- 2 harass the city. The judge doesn't even know
- 3 the law.
- 4 Common-law you need a reason.
- 5 Statutory under 47:1a-1 and 2 you don't need a
- 6 reason. The reason is you have a right to see
- 7 those records. In Highlands versus Nero (ph.)
- 8 our Supreme Court said in 1976 the reason and
- 9 the purpose for the "Right To Know" Law to keep
- 10 an informed citizenry. That's what the "Right
- 11 To Know" Law is for.
- 12 I had to sue Aberdeen Township.
- 13 They refused to let my friend see the result of
- 14 water test. His water when he turned the
- 15 faucet was brown, or rusty, or whatever you
- 16 want to call it. It was crap; excuse my
- 17 English. I had to sue. The town -- the lawyer
- 18 didn't care. He billed the town out of almost
- 19 \$50,000. He loved it, going to court. Why?
- 20 Why shouldn't that lawyer be penalized? Not
- 21 only he should repay those fees, but he should
- 22 pay double back to the taxpayers. And he
- 23 should pay a fee to the person that requested
- 24 the documents.

- 1 the "Right To Know" Law. In my town I want to
- 2 see records; simple records. They wanted to
- 3 charge me \$1.50 a page. The "Right To Know"
- 4 Law has fees under 47:1a-2, I believe that's
- 5 the statute. It has a set fee; 75 cents a page
- 6 for the first ten pages each; 50 cents for the
- 7 next ten pages each; and 25 cents thereafter.
- 8 A few years ago it was less. So the town --
- 9 between the township, the police department,
- 10 planning board, zoning board and school board,
- 11 they spend a half a million dollars in legal
- 12 fees. I just wouldn't quit.
- The school board, they refused to
- 14 let me see records because the board secretary
- and a couple of board members didn't like me,
- 16 so they said the hell with him, we'll fight
- 17 him. I got to see the records. I want to see,
- 18 under the Sunshine Law I want to see what the
- 19 minutes from their meetings. After no
- 20 confidentiality is no longer required, they
- 21 have to publish it; they refuse. After I was
- 22 told that I'm entitled to see the records, they
- 23 have to release it in 30 days. The judge

- 24 didn't like what I did something outside the
- 25 school with a board member. He released

- 1 information from my son's school records, so I
- 2 give him a Christmas present, a bag of
- 3 Chihuahua food, and I made them famous. The
- 4 judge didn't like that, so he assessed me
- 5 \$1,700 in costs. I had to take it to the
- 6 appellate court. They overturn.
- 7 I had to sue the Parkway, too, and
- 8 State Police. I say why are you charging \$10
- 9 for accident report? 39:4-131 specifically
- 10 says when a person wants an accident report, he
- 11 goes to the police station and he pays 75 cents
- 12 a page, according with the "Right To Know"
- 13 Law. Judge said no, they can only give you
- 14 certified copies. I don't want certified
- 15 copies. You don't need certified copy. Judge
- 16 said, no. I had to take it all the way to the
- 17 state supreme court. The case is 156 New
- 18 Jersey at 436. I represent myself.
- 19 Now, the judge couldn't read what
- 20 the statute says? She must be blind, or she
- 21 must be on drugs because that's the only reason
- 22 why she says no. They ruled against me. I

- 23 took it to Supreme Court; it cost me a couple
- 24 thousand dollars because I had to do it on my
- 25 own. Supreme Court ruled in my favor. They

- 1 got to give you copies under the "Right To
- 2 Know" Law. Not at \$10 a copy; it's 75 cents a
- 3 page. Why; is it necessary?
- I filed a suit in another matter;
- 5 in Essex County. I asked the county clerk, she
- 6 was a deputy clerk at that time. I asked her
- 7 for a copy of my own suit that I filed because
- 8 I didn't bring enough copies. She said it's
- 9 going to cost you \$1.50 a page. I said, okay,
- 10 give it back to me, I'll go to the library,
- 11 I'll make a copy. She said, no, you already
- 12 filed it. So I didn't have a copy. I had to
- 13 pay \$1.50 a page? I filed suit. We go before
- 14 the judge in Essex County. He's telling me I'm
- 15 chasing wind mills. I guess that's the
- 16 attitude of the judge.
- 17 The "Right To Know" Law was not
- 18 created for judges; it was not created for
- 19 politicians; it was created for the citizen so
- 20 he can have informed -- you can have an
- 21 informed citizen. As John Kennedy said, "Don't

- 22 ask what your country can do for you, ask what
- 23 you can do for your country". That's what the
- 24 "Right To Know" Law is the tool. But no; they
- 25 said no.

- 1 In my case with Paterson the judge
- 2 tells me I have no right to see the records.
- 3 Must be some reason you got to see it. What
- 4 reason? The only reason I can see the judge
- 5 must be on drugs. Should have an operation.
- 6 They should take this head out of his rearend
- 7 because if a judge doesn't know what the law
- 8 is, then nobody knows. And that's part of our
- 9 problem. The "Right To Know" Law should have
- 10 teeth on it. Should be public.
- 11 By the way, I sued the DMV to get
- 12 public records. That was in 1991. They
- 13 refused. Finally when we went before the judge
- 14 they turn on this. Okay, we'll give him the
- 15 documents. He has to pay us 4.3 million
- 16 dollars until we arrange the thing -- you're
- 17 surprised, too. I asked Senator Cardinale if
- 18 he could write me a check for the 4.3 million
- 19 dollars. You can ask Senator Cardinale, he'll
- 20 tell you. He said why; so I told him. I said

- 21 they're out of their mind.
- There was a reason why I won.
- 23 State of New Jersey is violating every drivers'
- 24 right in this state. No judge has ever
- 25 assessed points. The statute says the judge

- 1 has to give you the points. And they don't
- 2 tell the DMV how many points they've given
- 3 because the transmission document has no place
- 4 for points. So the points that the DMV gives
- 5 is improper. They're violating everybody's
- 6 right. But we shouldn't care.
- 7 The same problem that the people
- 8 have in Germany and Europe. Hitler took them,
- 9 he threw them in the ovens, and he got rid of
- 10 them. Some of them were my grandparents on
- 11 both sides of the family. They didn't say
- 12 nothing. They were very quiet people.
- 13 Problem with the "Right To Know"
- 14 Law is there's no teeth on it. Tell
- 15 McGreevey. By the way, when he was in
- 16 Barnegat, he came to visit us in Barnegat
- 17 January, I think it was two years ago. I told
- 18 him. It went past his head. Evidently they
- 19 don't care. I hope this is not for show

- 20 because, if this is a show it's poor joke on
- 21 the people.
- JUDGE KARCHER-REAVEY: Well, we
- 23 hope it isn't, too. We're just a subcommittee,
- 24 but we'll bring this information back to the
- 25 Commission. And hopefully some of your

- 1 comments will be satisfied.
- 2 MR. LAUFGAS: Put teeth in it.
- 3 Part of the problem is the judges. The judge
- 4 doesn't like you, so he rule against you, what
- 5 does he care. You got 45 days to appeal. Why
- 6 should you be appealing? There's no reason for
- 7 that. Judges should know. I think that's why
- 8 we appoint them. Or is it a joke on us? Do
- 9 you just appoint somebody to fill a position?
- 10 Some of our judges are a joke, but there is a
- 11 few good ones. The Honorable Martin Haines -
- 12 he was the former assignment judge of
- 13 Burlington County wrote an article in the Law
- 14 Journal about the DMV and the point system.
- 15 The "Right To Know" Law must
- 16 have -- you pass a red light, you're
- 17 penalized. You drink and drive, you're
- 18 penalized. You molest our children, you're

- 19 penalized. Why shouldn't our public officials
- 20 be penalized? But don't penalize them
- 21 lightly. Don't slap them on the wrist like
- they did the judge in Plumstead Township when
- 23 he had the girl chained for four hours when she
- 24 came 15 minutes to court and the Supreme Court
- 25 slapped him on the wrist. Penalize them

- 1 heavily; \$50,000 first time you refuse to show
- 2 records. That's why they have lawyers. Let
- 3 the lawyer explain why you're not entitled to
- 4 the records. And if the lawyer is wrong,
- 5 penalize him. You want the position as a
- 6 lawyer for our government agency, God bless
- 7 you. You're going to pay for it if you give
- 8 wrong advice.
- 9 So far the "Right To Know" Law is a
- 10 joke. You go -- part of it is improvement that
- 11 you have a Commission set and you don't have to
- 12 go to court. I might ask them to let me see
- 13 the records again.
- JUDGE KARCHER-REAVEY: Well, our
- 15 hearings are public.
- MR. LAUFGAS: One last thing before
- 17 I sit down. The lawyer for the City of

- 18 Paterson, her name is Susan Champion, told the
- 19 judge we had no intention to let him see the
- 20 records. That's an attorney? That's an
- 21 idiot. The law is clear. She's telling the
- judge we don't want to let him see the records
- 23 because it's him. Why? It's wrong.
- In Camden I asked to see records
- 25 from the tax assessor's office. They turn

- 1 around and he said no, so I sued. I take him
- 2 to court in Camden County. I say, Judge, we
- 3 have a problem, they must be on drugs there.
- 4 They don't want to let me see public records.
- 5 I don't care if there's a drug problem in
- 6 Camden. And that's a judge? Something is very
- 7 wrong.
- If you have the power, ask the
- 9 Governor to put teeth, sharp teeth where it
- 10 hurts when you penalize anyone for 50, \$100,000
- 11 each time you violate the right, and you throw
- 12 them in jail for a while. Maybe they will
- 13 appreciate what we the taxpayers are giving
- 14 them. We giving them a salary. And I think
- 15 that's the key problem.
- 16 JUDGE KARCHER-REAVEY: Okay. Thank

17 you very much. 18 MR. LAUFGAS: I have many others, 19 but... JUDGE KARCHER-REAVEY: We'll try to 20 21 deal with this. 22 MR. LAUFGAS: Sure. 23 JUDGE KARCHER-REAVEY: Anybody 24 else? 25 I don't know that there are any GUY J. RENZI & ASSOCIATES 69 1 more. We'll stay until seven. 2 (Whereupon, a brief recess was taken.) 3 JUDGE KARCHER-REAVEY: I think it's 4 7:00. I'd like to thank everybody for their 5 6 participation personally at this hearing. And I expect to see you all at Rowan. Drive 7 8 carefully. (Whereupon, the meeting was 9 concluded at 7:00 p.m.) 10 11 12

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8 I, KAREN L. DeLUCIA, License No. XI01888,
9 a Certified Shorthand Reporter and Notary
10 Public of the State of New Jersey, do hereby
11 certify the foregoing to be a true and accurate
12 transcript of my original stenographic notes

taken at the time and place hereinbefore set

14 forth.

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18		
19		Karen L. DeLucia, CSR
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21	Dated: July 7	, 2003
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